

skype for business browser plugin download



How to Get Skype For Business Web App Plugin to Install on Safari.

A lot of macOS users are encountering unable to install the Skype for Meetings app in order to join or host meetings inside the Skype for Business Web platform. Affected users are reporting that they are seeing the Application 'Skype Meetings App' can't be opened every time they try to install the plugin needed to join or host live calls.

Skype For Business Web App Plugin Won't install on Safari.

As it turns out if you haven't updated your Mac version to the latest version, the issue might occur due to a bug that Apple has since patched – the fix is automatically included with versions newer than macOS High Sierra version 10.13.5. If this scenario is applicable, you should be able to fix the issue by updating your macOS firmware to the latest version compatible.

If you're looking for a quick workaround, then installing the Skype Meetings app and using that to join meetings should do the trick. But keep in mind that this doesn't solve the root cause of the issue and it will not allow you to host meetings (only join them via email or calendar).

The most effective fix for this issue is to install the standalone version of Skype for Business app for macOS. This will bypass the use of the plugin, and it will allow you to join and host meetings inside the Skype for Business platform.

Updating macOS version to the latest version.

According to Apple's engineers, this issue was fixed via a couple of fixes released right after macOS High Sierra version 10.13.5. In case the issue is occurring due to that bug, you should be able to get the issue resolved by updating your macOS firmware to the latest OS version compatible.

Some affected users that were previously encountering the same issue have confirmed that the plugin installed successfully after they installed every pending update from System Preferences.

Here's a quick guide that will show you how to update to the latest build available:

Use the action bar at the bottom of the screen to click on the System Preferences icon. If you have pending updates, you will likely notice a red circle next to it. Open System Preferences Inside the System Preferences menu, scroll down through the list of available options and click on the Software Update icon. Accessing the Software Update menu After you open the Software Update menu, the utility will start to scan for new available updates. Wait until the initial scan is complete (don't close the window until the result is displayed). Checking for Updates In case a newer version is found, hit the Update now button. Updating the macOS version to the latest version Next, follow the on-screen prompts to complete the installation of the new operating system update. Once the process is complete, restart your Mac manually and wait for the reboot to complete. At the next startup, pop open Safari again and see if you're still encountering the Application 'Skype Meetings App' can't be opened error when you try to download the Skype for Business plugin.

Using the Skype Meetings app.

As it turns out, one stable workaround that seems to work for a lot of affected users encountering is to use the Skype Meetings app instead of Skype for Business. Enforcing this workaround is easy since you can do it directly from your email or calendar.

Note: This fix will only work if you're trying to join a meeting and it will not allow you to host meetings.

While this won't fix the underlying issue that is preventing some macOS users from joining calls with the Skype For Business Web App Plugin, it servers as a reliable fix if you're in a hurry.

Here's a quick guide on using the Skype Meetings app instead of the Skype for Business plugin:

Search for your meeting request in your email or calendar. Depending on the type of version that you're using, click on Join Skype Meeting or Join Online Meeting. Joining the Skype Meeting You will then be prompted by your browser to install the Skype Meetings app. Do so and wait for the operation to complete. Once the installation is complete, sign in with your name to join inside the Skype Meetings App sign-in page and hit Join to enter the live meeting. Joining the meeting.

Downloading the Skype for Business app for macOS.

If the Skype for Business plugin refuses to work for you, you can use the Skype for Business standalone app as a viable alternative. A lot of users that we're unable to join and host Skype meetings have reported that the standalone app allowed them to participate in meetings with no issues.

Keep in mind that the app is not available inside the App store, so you'll need to download it manually from a Microsoft webpage using your default browser.

Here's a quick step by step guide on downloading & installing the Skype for Business app for macOS:

Join a Skype for Business meeting with Skype Meetings App (Skype for Business Web App)

If you don't have the desktop version of Skype for Business, or don't have a Skype for Business account, you can use Skype Meetings App or Skype for Business Web App to join a Skype for Business meeting from your browser.

Depending on how your organization is set up, you will use either Skype Meetings App or Skype for Business Web App.

Join a meeting using Skype Meetings App.

Here are the basic steps to join a Skype for Business meeting with Skype Meetings App.

Open the meeting request in your email or calendar, and select Join Skype Meeting . (Depending on your version, you may see Join Online Meeting .)

Follow your browser's instructions for installing Skype Meetings App. For example, in Internet Explorer, select Run when you see the alert at the bottom of the browser window.

On the Skype Meetings App sign-in page, enter your name, and select Join .

Join a meeting using Skype for Business Web App.

Here are the basic steps to join a Skype for Business meeting with Skype for Business Web App.

Open the meeting request in your email or calendar, and select Try Skype Web App .

On the Skype for Business Web App sign-in page, enter your name, and select Join the meeting .

Follow your browser's instructions for installing the Skype for Business Web App plug-in, which is required for audio, video, and screen sharing.

Depending on the meeting options set by the organizer, you'll either join the meeting immediately, or be directed to the virtual lobby.

If you're in the lobby, the meeting organizer and other presenters are immediately notified that you're waiting.

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I would like to send a skype meeting invitation with a link to join the meeting in outlook 2010 as it is possible in outlook 2013.

Is this option open in 2010? Is there an add in?

Answers.

Please confirm if the New Skype Meeting option is available in Outlook 2010:

If there is no option here, please click FILE > Options > Add-Ins, confirm if the Skype Meeting Add-in for Microsoft Office 2010 is listed under in Active Application Add-ins. If it is disabled, please enable it.

Install Skype for Business.

Some Office 365 plans do not include the full Skype for Business client. For these plans, Skype for Business Basic is available without additional cost.

You get the Skype for Business download from the Microsoft 365 portal, and then install it on your computer. These steps usually take 10-15 minutes to do. Choose from the instructions below.

Install Skype for Business on Windows.

The Skype for Business Basic client is designed to be used on systems that need only basic functionality. It provides instant messaging (IM), audio and video calls, online meetings, availability (presence) information, and sharing capabilities.

You will need an active account to use the Skype for Business Basic client.

When you click the Download button on the page, you will be prompted to choose the download that matches the edition of your other Office applications (32-bit edition or 64-bit edition). If you don't know, choose 32. The installer will check the edition for you.

If you want to deploy Skype for Business Basic to a large number of people in your business, see Deploy the Skype for Business client in Microsoft 365 for information about deployment tools you can use.

These instructions explain how to get to the Skype for Business download, and install it.

Tip: If you don't see the Skype for Business download in your portal, make sure the Microsoft 365 for business plan you purchased includes it. Also, ask the person in your business who purchased it whether they assigned a license to you.

At the top of your Microsoft 365 page, choose > Microsoft 365 .

Choose Software .

Depending on your Microsoft 365 plan:

If you see the following page, choose Skype for Business , choose your language, the edition that matches your other Office applications (32 bit or 64 bit - if you don't know, choose the default) and choose Install . Then go to step 5 .

If Skype for Business is bundled with other Microsoft 365 applications, you'll see the following page. Choose Install to install the Microsoft 365 suite of applications, including Skype for Business. When you're done, go to Sign in for the first time at the end of these steps.

If you don't see Skype for Business listed at all, then it's not included in your Microsoft 365 business plan -OR- your admin hasn't assigned a license to you. Ask your admin (the person who gave you sign-in information) for help.

At the bottom of your screen, choose Save as to download the setupskypeforbusinessentryretail.exe file to your computer.

Important: Note where you saved the setupskypeforbusinessentryretail.exe file on your computer. If Skype for Business stops during setup, this is where you go to re-run it.

After the setupskypeforbusinessentryretail.exe file has downloaded, choose Run .

The Office installer starts, and displays a message that it's installing Office. However, it's only installing Skype for Business. It is not installing all of Office.

When the Office installer is finished, it displays a message that Office was installed on your computer. However, only Skype for Business was installed. Choose Close .

Launch Skype for Business. At the First things first box, if you accept the licensing agreement, choose Accept .

You can install Skype for Business on up to 5 PCs. To install Skype for Business on another PC:

Log on to your next PC.

Repeat the steps listed in the above procedure to download and install Skype for Business.

Congratulations! You're done installing Skype for Business. Now you're ready to sign in to Skype for Business for the first time.

Sign in for the first time.

At the Skype for Business sign in page, enter your Microsoft 365 user ID and password, and then choose Sign in .

For example, if you use jakob@contoso.com to sign in to Microsoft 365, that's what you'll enter to sign in to Skype for Business.

Enter your password for Microsoft 365.

At the next page, if you want to save your password for signing in next time, choose Yes .

At the Help Make Skype for Business Better box, choose whether to allow us to collect error logs and device configuration info.

Congratulations! Now you're ready to take the Skype for Business video training.

If you have Office 2007, 2010, or 2013, you can safely install and use Skype for Business 2016. It won't overwrite your existing Office programs UNLESS YOU ARE INSTALLING MICROSOFT 365 PROPLUS . Please read all the information below before installing.

What happens when I install Skype for Business 2016 on a computer that has Office 2007, 2010, or 2013?

Use the instructions to install Skype for Business for the plan you have:

Install Skype for Business Online: choose if you purchased the standalone version of the product.

When you go to install Skype for Business 2016, you'll see this page, which indicates that you're only going to install Skype for Business:

When you choose Install , the Office installer will start. It looks like all of Office is being installed, but it's only installing Skype for Business.

If you have Office 2007, Skype for Business 2016 won't be fully integrated with your Office programs. For example, you won't see the presence of your co-workers when you type an email in Outlook (by "presence" I mean you won't see whether they're available, busy, or away), and you won't have a few other features. But you will have chat (IM) and conferencing with your co-workers.

IMPORTANT: IF YOU PURCHASED MICROSOFT 365 PROPLUS YOU WILL HAVE TO UPGRADE TO THE ENTIRE OFFICE 2016 PACKAGE IN ORDER TO GET SKYPE FOR BUSINESS. IT WILL OVERWRITE PREVIOUS VERSIONS OF OFFICE . When you go to install Skype for Business, you'll know you have Microsoft 365 Apps for enterprise because you won't see an option to install Skype for Business by itself; you'll see this instead:

If you don't want to upgrade to Office 2016, talk to the person who purchased your Microsoft 365 Apps for enterprise plan to see about getting a

standalone Skype for Business Online Plan subscription.

Don't see what you need in this article? Check out the following install instructions:

Install Skype for Business with Microsoft 365 ProPlus - With Microsoft 365 Apps for enterprise, the entire Office 2016 suite is installed. There's no option to only install Skype for Business by itself.

Deploy the Skype for Business client in Microsoft 365 - Choose this option if you want to deploy Skype for Business in a large enterprise.

Important: If you upgrade from the Microsoft 365 Mid-size or Microsoft 365 Small Business Premium plans to Microsoft 365 Apps for business or Microsoft 365 Business Standard plans, Skype for Business will be removed from your computer. You have to install Skype for Business Basic to get the functionality back. Learn more.

Install Skype for Business on Mac.

These instructions explain how to download and install Skype for Business on Mac from the Microsoft 365 portal. Before you begin, we recommend that you view the system requirements.

Under Software , choose Skype for Business .

Note: If you don't see the Skype for Business download in your portal, make sure the Microsoft 365 for business plan you purchased includes it. Also, ask the person in your business who purchased it whether they assigned a license to you.

On the Install Skype for Business on Mac page, click Install . Skype for Business will be downloaded to your computer.

On your Dock, click Downloads > Open Finder .

Choose SkypeForBusinessInstaller_<nn.n.n.nnn>.pkg .

Follow the prompts in the Skype for Business Installer .

You're done installing Skype for Business on Mac. Now you're ready to sign in to Skype for Business on Mac.

These instructions explain how to download and install Skype for Business on Mac from the Microsoft Download Center. Before you begin, we recommend that you view the system requirements.

Click the Download button.

Save the installer package file (.pkg) to your computer.

On your computer, double-click the .pkg file to launch the Skype for Business Installer .

Follow the prompts in the Skype for Business Installer .

You're done installing Skype for Business on Mac. Now you're ready to sign in to Skype for Business on Mac.

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If you discover the Skype Meeting control not appear on the ribbon of a meeting request in Outlook, please check to see whether you have added the Skype Meeting Add-in for Microsoft Office 2016 already or not.

To do this, follow these steps:

Start Outlook. On the File menu, click Options . In the navigation pane, click Add-Ins . On the Manage menu, select COM Add-Ins , and then click Go . In the COM Add-Ins dialog box, select the Skype Meeting Add-in for Microsoft Office 2016 option, and then click OK . Then you will find it as showing in the following snapshot.

Please remember to mark the reply as an answer if you find it is helpful. It will assist others who has similar issue. If you have feedback for TechNet Subscriber Support, contact tnsf@microsoft.com

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Are there any update for this query? If the reply is helpful to you, please try to mark it as an answer, this will make answer searching in the forum easier and be beneficial to other community members as well. :)

Please remember to mark the reply as an answer if you find it is helpful. It will assist others who has similar issue. If you have feedback for TechNet Subscriber Support, contact tnsf@microsoft.com

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Just checking if the reply is helpful with you? Please try to mark the reply as an answer if it is useful as it will assist other users who have similar issues to find answer more efficiently in our community.

Please feel free to let us know if you need any further help.

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