

can you get refunds on ps4 downloaded content



Fortnite How-to Refund Skins (2021) – Returning Cosmetics & Items!

We're taking a look at how-to refund skins and cosmetics in Fortnite!

Our Fortnite How-to Refund Skins features the exact method you'll need to utilize to return a skin or other cosmetic item if you've purchased something you didn't mean to or want. These refunds are limited or are for a limited time, so make sure you pay attention whenever you make a purchase or you might regret it!

If this guide has helped you, consider using our Epic Creator Code for your next purchase: ProGameGs (Using this codes gives us a portion of the sale!)

What Can Be Returned?

The majority of cosmetics you purchase from the item shop can be returned for a limited time or with a refund token.

Outfits Back Bling Harvesting Tools Gliders Contrails Loading Screens Emotes.

What Isn't Returnable?

There are currently some things you can't return, so don't purchase any of these unless you're set on what you want!

Battle Pass Battle Pass Tiers Starter Pack Founder's Pack Founder's Pack Upgrades Loot Llamas (Save the World) Event and Weekly Items (Save the World)

Returning Fortnite Skins & Other Cosmetics Guide.

There are two ways you can refund a skin or other item. One is extremely limited and the other has a very short time-frame with which you can do it in. I'll go over each method, just remember do not attempt to utilize these too often!

Cancel the Purchase.

If you've accidentally purchased a skin or cosmetic you can cancel it as long as you stay on the cosmetic screen. **DO NOT LEAVE THIS SCREEN!** Look for the button on the bottom right-hand side of the screen, it should say Cancel Purchase. Press that and you will be refunded your V-Bucks!

You have a very limited time to cancel the purchase (under 5 minutes or so), so if you are debating about keeping it or not, it's just safer to cancel it and think about it for a while. Most skins and cosmetics end up back in the shop, so you will likely get another chance to purchase it down the road.

Limited Option: Lifetime Refund Requests.

You are limited to using this three times over the lifespan of your account! So, only use this option if you are absolutely sure you don't want the cosmetic you purchased and you don't have access to the previously mentioned method. You can only refund an item that has been purchased within the last 30 days.

Step 1: Go to Settings.

Look for the little hamburger menu (three lines on top of each other) or a gear. This will usually be at the top right of your screen, it might look different depending on what platform you are using. Hit the settings option in this menu.

Step 2: Click the Person Icon.

You should see an icon at the top of your settings page that looks like a person. Click on that icon to access the Account Settings page.

Step 3: Submit a Request for a Refund.

Look for the area labeled "Lifetime Refund Requests" and you should see the amount of requests you have left with a button. You should also see the following description:

In cases where you unintentionally purchase an item with V-Bucks, you have 3 lifetime Return Requests. Only items purchased within the last 30 days are eligible. Consumable items - such as the Battle Pass, Battle Pass Tiers, or Llamas - are not returnable. Occasionally, some items are returnable without a Return Request.

You'll notice that it mentions that some items are returnable without consuming a request. This is very rare and only happened one time that I can recall. When Epic changed the Plastic Patroller and Toy Trooper skins (they were all green colored, which made them hard to see in certain situations), they allowed players who had purchased either of these skins to request a refund and it did not consume a token.

Press the Submit a Request button (you won't consume a token by doing this).

Step 4: Select the Item You Want to Refund.

You will now be shown all of the cosmetics that are eligible to be refunded. Remember, only ones that were purchased within the last 30 days are going to show up! Select the one you want to refund and it will take you to the next step.

Step 5: List the Reason Why You Want the Refund.

It doesn't really matter which you choose, just pick the one that pertains to you. Accidental Purchase is probably the safest option if you are for some reason worried they are going to reject your request.

Step 6: Submit the Request.

This is the point of no return, so MAKE SURE you can't refund it the previous way I mentioned before going this route. If you're positive on everything, you can go ahead and select the cosmetic and request the refund. The refund should happen right away, and in most cases your token will be consumed!

Contact Epic Support.

If you're out of request tickets, you can always contact Epic Support to explain your situation. This might not work and is a long-shot, but if you've truly accidentally purchased a cosmetic, they might be willing to grant a refund.

How To Request A Game Refund On The US PS Store.

How to refund a game on PS4 – One of the major quests we see popping up online lately is how to request a game refund on the US PS Store . Sony's track record when it comes to refunds has been pretty sketchy from what we've read, and no one is quite sure exactly how to go about securing a refund for a game you've purchased from the store. Here's what we've learned about how to refund a game on PS4.

How To Refund A Game On PS4.

US PS Store Refund Request.

The general consensus is that if you've purchased a game from the PS Store within the last 14 days, but have not downloaded the game, a refund should be easy enough to secure. Sony states this clearly on its official website.

"Digital content that you have started downloading or streaming, and in-game consumables that have been delivered, are not eligible for a refund unless the content is faulty," says the format holder.

"You can cancel your purchase of a season pass within 14 days from the date of purchase and receive a refund to your PSN wallet, provided that you have not started downloading or streaming any digital content (e.g. game add-ons) included in the season pass."

The most efficient method of getting your refund, according to Sony's site and forum users, is to contact customer support. This is the fastest way to solve the issue.

For pre-orders, you can cancel your order at any point prior to the release date and receive a refund to your PSN wallet. However, even if the launch date has passed, you can still request a refund within 14 days of the payment being taken for the pre-order, again, providing you have not started downloading your purchase.

if you have already started downloading what Sony calls the 'mean part' of the order, then a refund will not be available. Sony suggests turning off Automatic Downloads just to be safe.

How to get a refund on your PS4 using the chat support feature on the PlayStation website.

If you've made a purchase in the PlayStation Store and have decided that you want a refund, or you've found charges on your account that you didn't make, it's possible to request a refund. Depending on the type of content you want to be refunded for, you might be able to get a refund through the PlayStation Network.

The specifics regarding your refund largely depend on the type of content you are seeking to be refunded for. Most content can be refunded if you request a refund within 14 days of purchase and have not downloaded or streamed the content in question.

If you're not sure where to start when it comes to requesting a refund, the PS4 chat support bot is here to help. Follow this guide to get started.

Check out the products mentioned in this article:

PlayStation 4 (From \$299.99 at Best Buy)

How to get a refund on PS4 using chat support.

1. Click the "Chat" button on the right side of the PS4 webpage for refund support.

© Chrissy Montelli/Business Insider Click the blue "Chat" button. Chrissy Montelli/Business Insider.

2. In the pop-up chat window, click on "New refund request."

3. Click "I'm ready."

4. For question one, click "Yes, I am" to confirm you were the person whose account was charged for the purchase. The owner of the account is the only one who can request a refund for the purchase.

© Chrissy Montelli/Business Insider Click "Yes, I am." Chrissy Montelli/Business Insider.

5. For question two, click on the payment method you used when making the purchase.

© Chrissy Montelli/Business Insider Select your payment method. Chrissy Montelli/Business Insider.

6. For question three, click "Yes, I am" to confirm that the payment method used is in your name. Similar to question one, if the payment method belongs to someone else, they are the only one who can request a refund for the purchase.

7. For question four, click on the option that most closely matches the reason for your refund request.

© Chrissy Montelli/Business Insider Select the reason for your refund request. Chrissy Montelli/Business Insider.

8. For question five, click "Yes" if you have already downloaded the content for which you want a refund. If you have not already downloaded said content, click "No."

9. For question six, click "Yes" if you are requesting a refund for the first time with your PlayStation Network account. If you've requested a refund before, click "No." If you're not sure, click "Unsure." If you click "Yes," answer question 6.5 by clicking on the option that most closely resembles the reason for your previous refund request.

© Chrissy Montelli/Business Insider Select the reason for your previous refund, if you've made one. Chrissy Montelli/Business Insider.

10. For question seven, type in the number of days that have passed since you first made the purchase, then click on the blue arrow to the right of the screen.

11. If you want to connect with a live agent to process the refund, click "Next." If you don't want to go through with the refund after all, click "Nevermind."

The live agent will help you along through the rest of the refund process, including determining whether or not you qualify for a refund.

Learn about refunds on Google Play.

For United Kingdom and European Economic Area users.

Request a refund for recent purchases.

Follow the instructions if:

It's less than 48 hours since you bought an app or made an in-app purchase, you can request a refund through Google Play. You bought music, movies, books, or other content, you may be able to request a refund after more than 48 hours (check policy below).

You'll usually get a decision within 1 business day but it can take up to 4 business days.

Request a refund when it's not listed under recent purchases.

Explore refund request options.

Follow the instructions if:

It's less than 48 hours since you bought an app or made an in-app purchase, you can request a refund through Google Play. You bought music, movies, books, or other content, you may be able to request a refund after more than 48 hours (check policy below).

You'll usually get a decision within 1 business day but it can take up to 4 business days.

On your computer, go to play.google.com/store/account. Click Order History. Find the order you want to return. Select Request a refund or Report a problem and choose the option that describes your situation. Complete the form and note that you'd like a refund. You'll get a message that says "Thank you for sharing your concerns." You'll then get an email with your refund decision. You'll usually get this within 15 minutes but it can take up to 4 business days.

Tip:

If you have multiple refund requests, repeat these steps for each thing you bought. If you don't find the order, you may have bought it on a different Google Account. Find out how to switch accounts.

You can also tell Google Assistant on your device that you want a Google Play refund.

To request a refund from the Google Assistant, you must use US English on your device.

Most apps on the Play Store are made by third-party developers, not by Google. The developers should support their apps and make sure they work well for you.

You should contact the app developer if:

You have a question about an app. You made an in-app purchase but it wasn't delivered or isn't working as you expected. You want a refund and it's more than 48 hours since you made the purchase. The developer can help with purchase issues, and can process refunds pursuant to its policies and applicable laws.

Tip: Some information related to refund requests may be shared with developers.

Resolve issues by exploring specific Google Play refund policies.

Refund policies are different depending on what you bought. Select a link for more information.

You may get an automatic refund if you uninstall a paid app shortly after first buying it. If you want to reinstall the app, you'll have to buy it again and you may not be eligible for a refund on that purchase.

If you give your account or payment details to someone else, appear to be abusing our policies, or don't protect your account with authentication, we usually can't issue a refund.

Important:

You can only return an app or game for a refund once. If you buy it again you will not be able to get a refund. If a refund is issued, you will lose access to the item. If you buy multiple items in one purchase, you can only refund the entire purchase. You cannot refund individual items of that purchase.

Refund policy.

Within 48 hours: You may be able to get a refund depending on the details of the purchase. Follow these instructions. After 48 hours: Contact the developer to troubleshoot and find if you can get a refund. Developers have their own policies and legal requirements and may be able to give you a refund.

If you cancel within the first 48 hours of a monthly subscription and request a refund, we may refund the cost of the month in which you canceled.

If you are able to refund an item that you bought on Google Play, any points earned on that purchase will be deducted from your Play Points balance and level progress.

If you don't have enough points to cover the deducted points from the refunded item, your points balance will become negative. If you don't have enough points to stay at your current level after the points are deducted from your level progress, you might go down a level. If you made a purchase using a coupon, and you get the purchase refunded, you'll get back any amount you paid using your form of payment and the points you used for the coupon. You will need to exchange points for another coupon if available. If you used points for an app, game, and in-app item and would like a refund, check our refund policies. Points used to support a good cause or for Play Credit are not refundable.

Refund availability.

If you haven't started watching it yet, you can request a refund within 7 days of your purchase. If your movie or TV show is defective, unavailable, or doesn't perform as stated, you can request a refund within 65 days of your purchase. If you return the movie or TV show for a refund it may be removed from your library and you may not be able to watch it.

If your music won't play try to fix music playback issues. If you would still like a refund or you are requesting the refund for another reason, see the info below.

For Google Play Music subscriptions.

Once your subscription starts you can't get a refund for any payments you've already made. If you don't want to subscribe any more, cancel your subscription. You will still have access to the subscription until the end of the period you have paid for.

Note: For subscriptions to Pandora, Spotify, or other music streaming subscriptions, see the apps, games, and in-app purchases section above.

For individual songs and albums.

Depending on your specific situation, you may be able to return a song or album within 7 working days of purchase as long as you haven't downloaded it or played it. Once you download or stream music, you can't cancel your order for a refund unless it doesn't work properly.

If you return a song or album it may be removed from your library and you may not be able to listen to it.

If your e-book or audiobook won't load or play, try these troubleshooting steps. If you would still like a refund or you are requesting the refund for

another reason, see the info below.

Refund availability for single returns and books bundles.

For refunds on e-books:

You may request a refund within 7 days of purchase, except for rentals of e-books for which all sales are final. If the e-book doesn't work, you can request a refund at any time within 65 days of purchase. If you bought an e-books bundle, you'll only be able to request for a refund for the full bundle.

Refunds on audiobooks depends on where you bought the audiobook:

All sales are final, except for the following instances: South Korean customers: You can request a refund within 7 days of purchase, as long as you have not started listening to the audiobook. If the audiobook doesn't work, you can request a refund at any time.

For refunds on bundles:

You can request a full-bundle refund within 7 days of purchase, as long as you haven't downloaded or exported multiple books in the bundle. If a book in the bundle doesn't work, you may request a refund for that book within 180 days of purchase.

If your refund is approved, the e-book or audiobook may be removed from your library and you may not be able to read or listen to it.

Single issues.

Single-issue purchases of magazine titles are not refundable unless you can't access the issue or there is a defect with the content.

Subscriptions.

Subscriptions can be canceled at any time.

If you are unable to access the content, we can issue a refund. If you cancel within the first 7 days.

If you cancel within the first 48 hours of a monthly (or longer) subscription and request a refund, we may refund the cost of the month in which you canceled. [Learn how to request a refund.](#)

Tip: We can only refund active subscriptions, and are unable to refund subscriptions that have already ended.

Refund policy.

Within 48 hours: You may be able to get a refund depending on the details of the purchase. Follow these instructions. After 48 hours: Contact the developer to troubleshoot and find if you can get a refund. Developers have their own policies and legal requirements and may be able to give you a refund.

Play gift cards and other prepaid Play balance, including cash top ups, are not refundable unless required by law. Promotional Play balance is not refundable.

U.S residents who have redeemed gift cards or non-promotional gift codes may request a refund for their Google Play Balance if the amount is below \$10. Brazilian residents who have redeemed gift cards or non-promotional gift codes may request the refund of their Google Play Balance. Korean residents who have redeemed gift cards or non-promotional gift codes may request a refund of the card amount for residual values of Google Play Balance 40% or less of the face value of gift card. To keep with the Fair Treatment of Financial Consumers Policy, Malaysian residents who redeemed gift cards or non-promotional gift codes may request a one-time refund of their Google Play Balance.

Tips:

We can only issue a refund to the person who purchased the gift. Refunds can only be issued for gifts which have not been redeemed. The gift code is not redeemable once the gift is refunded. Refunds for Google Play credit gifts are only available for 3 months after the date of purchase.

Refund turnaround times.

Refunds from Google Play are returned to the payment method used to make the original purchase. Refunds take different amounts of time depending on how you paid.

If your refund takes longer than expected, check your refund status on your Google Pay account. If the status is "Refunded," you'll see a credit on your form of payment. If the status is "Cancelled," the order was never charged and so you won't see a credit on your form of payment.

Payment method.

Estimated Refund time.

Credit or debit card.

3–5 business days.

Processing time can be affected by the card issuer and sometimes takes up to 10 business days.

If your credit card is no longer active, refunds will go to the bank that issued your card. Contact the bank to recover funds.

1–5 business days.

Refunds should appear in the user's account.

1–5 business days.

Refunds should appear on the user's e-Wallet account.

Edy.

1-5 business days.

Refunds are applied to your Google Play Credit balance.

1–5 business days.

Refunds should appear in the user's account.

1–30 business days.

Processing time can be affected by your carrier and sometimes takes longer.

Mobile carrier billing (postpaid / contract)

1-2 monthly statements.

Processing time can be affected by your carrier, but refunds will usually appear within 2 monthly billing statements. If it takes longer, contact your carrier to check the status.

GoPay (Indonesia only)

1-5 business days.

Google Play balance (gift card or credit balance)

1 business day.

Refunds appear in your Google Play account. Occasionally this can take up to 3 business days.

Google Pay.

1 business day.

Refunds appear in your Google Pay account. Occasionally this can take up to 3 business days.

3–5 business days.

This can sometimes take up to 10 business days. If refund takes longer, contact KakaoPay for more detailed information.

my paysafecard (Poland, Cyprus, Czech Republic, Slovakia, Slovenia, Austria, Belgium, Italy, the Netherlands, Portugal)

1–5 business days.

Refunds should appear on the user's e-Wallet account.

1-10 business days.

Processing time can be affected by your bank, but typically takes between 4 and 10 business days.

PayPal.

3–5 business days.

This can sometimes take up to 10 business days. If you're returning the money to a payment method within PayPal (like a linked bank account), contact PayPal for more detailed information.

3–5 business days.

This can sometimes take up to 10 business days. If it takes longer, contact PAYCO for more detailed information.

Как запросить возврат средств за покупку в PlayStation™Store.

Узнайте, полагается ли вам возврат средств за покупку в PlayStation Store, а также как запросить возврат средств за купленные в PlayStation™Store игры, дополнения, предзаказы и подписки, например PlayStation®Plus.

Как запросить возврат средств за покупку в PlayStation Store.

Если вы купили что-то в PlayStation Store, а потом передумали, в некоторых случаях вы можете запросить возврат средств.

Чтобы узнать больше, в том числе о том, как правильно запросить возврат средств, выберите ниже категорию купленного вами продукта. Помимо описанной ниже процедуры возврата средств, у вас могут быть и другие права потребителя, согласно действующему в вашей стране законодательству; наши правила никак не ограничивают и не заменяют другие ваши законные права.

Виды возврата средств в PlayStation Store.

Игры и дополнения Подписки Предзаказы.

К этой категории относятся полные версии игр, загружаемый контент, расходимые в играх предметы и сезонные пропуски.

После покупки товара этой категории в PlayStation Store вы можете в течение 14 дней с даты покупки запросить возврат средств. Средства за купленные цифровые данные, которые вы уже начали загружать или воспроизводить в потоковом режиме, не подлежат возврату, если только эти данные не содержат ошибку.

Чтобы запросить возврат средств за покупку из этой категории, свяжитесь с нами.

Если это возможно, вы получите возмещение на тот способ оплаты, который использовали для этой покупки*.

Полностью все правила и условия изложены в документе «Правила отмены покупок в PlayStation Store».

*Такая возможность не предусмотрена для следующих способов оплаты: Bancontact (MisterCash), Giropay, Ideal, Paysafecard, Postepay, Sofort, Yandex, мобильные банки операторов сотовой связи и денежные ваучеры. При возврате средств за покупку, оплаченную одним из этих способов оплаты, деньги будут перечислены в бумажник вашей учетной записи.

К подпискам относятся все сервисы PlayStation Store с периодической оплатой, такие как PlayStation®Plus.

После покупки товара этой категории в PlayStation Store вы можете в течение 14 дней запросить возврат средств. Однако сумма возвращаемых средств будет зависеть от того, как вы пользовались сервисом. Например, если игрок покупает подписку PlayStation Plus на 12 месяцев и запрашивает возврат средств через семь дней после покупки, средства будут возвращены за вычетом стоимости полученных по подписке услуг, таких как игра по сети, загрузка игр месяца, пользование облачным хранилищем и т. п.

Имейте в виду, что любые бесплатные пробные версии будут включены в 14-дневный период.

Чтобы запросить возврат средств за покупку из этой категории, свяжитесь с нами.

Если это возможно, вы получите возмещение на тот способ оплаты, который использовали для этой покупки*.

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Предварительный заказ – это покупка любого цифрового контента в PlayStation Store, оплаченная до его даты выхода. Есть два типа запросов на возврат средств за предзаказ, в зависимости от даты предзаказа.

Покупка предзаказа сделана более чем за 14 дней до даты выхода продукта Для этого типа покупки вы можете запросить возврат средств в любой момент до даты выхода продукта.

Покупка предзаказа сделана менее чем за 14 дней до даты выхода продукта Для этого типа покупки вы можете запросить возврат средств в течение 14 дней* с даты покупки.

Обратите внимание: если вы не начали загружать основной продукт и ваш предзаказ включает в себя дополнительные материалы, доступные ранее даты выхода основного продукта, вы утратите доступ к этим материалам после отмены предзаказа.

Для отмены предзаказа свяжитесь с нами.

Полностью все правила и условия изложены в документе Правила отмены покупок в PlayStation Store.

Если это возможно, вы получите возмещение на тот способ оплаты, который использовали для этой покупки*.

*Такая возможность не предусмотрена для следующих способов оплаты: Bancontact (MisterCash), Giropay, Ideal, Paysafecard, Postepay, Sofort, Yandex, мобильные банки операторов сотовой связи и денежные ваучеры. При возврате средств за предзаказ, оплаченный одним из этих способов оплаты, деньги будут перечислены в бумажник вашей учетной записи.