

**gmail not downloading substance of messages on android**



## Gmail Not Working on Android: 7 Common Problems & Fixes.

Ever since Android is introduced, it has almost eliminated the need of computers to work through Gmail. Gmail carries much importance especially when you're a working person. A lot of work is done through mails on daily basis. But maybe today is not your lucky day. Maybe Gmail is giving you a hard time today. Is it? Is your Gmail not responding or keeps stopping you from going further? Well! There is no need to be bothered anymore. We are discussing some of the general Gmail problems along with their fixes. So, if your Gmail is not working on Android, you can go through this article and find the relevant solution.

### Problem 1: Gmail App not responding or keeps crashing.

First and foremost, the most common situation people meet with is when their Gmail keeps crashing. Or simply, it doesn't respond at all. When you open it, it stuck for a few seconds and then you have to close it. It seriously is an annoying issue. If your Gmail is also not responding or crashing and you aren't able to work properly, following are the solution you can follow.

#### Clear Cache.

The first thing you can do to fix Gmail not responding issue is to clear the cache of Gmail. This has higher chance to get the issue resolved. To do this:

Go to "Settings" and look for "Apps & Notifications". Please note that the option may vary in some Android phone like it maybe "Application" or "App Manager". So, don't panic and look for the option carefully. Now, from the apps list, search "Gmail" and tap on it. Go to "Storage" followed by "Clear Cache".

#### Restart the Device.

Restarting the device in the first place simply resolves many problems and so in the instance when Gmail keeps stopping. Simply long press the power button of your device and restart the device. See if the problem gets vanished or not.

#### Factory Reset the Device.

The next option that you can try is resetting your device. This will lead to data loss so we suggest you to take backup firstly and then proceed with this method.

Hit on "Settings" and search for "Backup & Reset" option. Tap on "Reset" or "Erase all data" (the option name again may vary).

If unfortunately the above solutions don't work, there is a requirement to flash the stock Android ROM again. Before you wonder how, there is a professional one-click tool that can surely be of assistance. It is Dr.Fone - System Repair (Android). The tool takes special care of the Android phones and fixes almost every system issues with ease. It takes no special technical skills and performs efficiently.

### Problem 2: Gmail won't sync between all ends.

The next most common problem where people get stuck with is when their Gmail won't sync. Here are the solutions to this particular problem.

#### Make Space in the Phone.

When Gmail stops syncing, one of the things that can save you is clearing the storage. It is the space that maybe the culprit and therefore the syncing don't work at all. We would like to suggest you removing the unwanted apps to clear the storage or deleting the downloaded files. You can also transfer the important files to your computer and make the space vacant.

#### Check Gmail Sync Settings.

When still the Gmail not working issue persists and you can't sync, make sure to check the Gmail sync settings. For this, follow the steps below:

Launch the Gmail app and tap on the menu icon (three horizontal lines). Tap "Settings" and choose your account. Check the box next to "Sync Gmail" if it's not checked.

#### Restart the Device.

Again, restarting can also be helpful in this situation. When you boot the device again, check if your Gmail can sync or not.

### Problem 3: Gmail won't load.

In case you are using the Gmail over your web browser and it has tested your patience in loading, here are the solutions that could prove to be fruitful for you. Please check these out.

#### Ensure to Use Gmail Supported Browser.

First of all, you need to make sure that the browser you are using works with Gmail or not. Gmail can smoothly perform in Google Chrome, Firefox, Safari, Internet Explorer and Microsoft Edge. However, the browsers should be updated. So, please make sure that these browsers are running on the latest versions. Moreover, in case you use Chromebook, don't forget to update the operating system in order to let it support

Gmail.

Clear Cache of web browser.

If you tried the above method but to no avail, try to clear the cache and cookies of the web browser. But by doing so, the browser history will be removed. As well as, the records of the websites you previously enjoyed will also be lost.

Check browser extensions or add-ons.

If not the above one, try this tip. It encourages you to check your browser extensions. Perhaps these are interfering with the Gmail and due to this conflict, Gmail won't load. You can either turn off these extensions and plug-ins temporarily or make use of the incognito mode of the browser where there are no such things like extensions and plug-ins.

Problem 4: Gmail can't send or receive.

Gmail also gives you problem in sending or receive mails and messages. And to troubleshoot such issue, following are the solutions mentioned.

Check the Latest Version of Gmail.

This issue is likely to emerge when you are using an outdated version of Gmail. And therefore, the first solution says you to check if the Gmail update is available. You can go to the Play Store and from the "My apps & games" option, you can see if Gmail needs to be updated or not.

Verify Internet Connection.

Another thing that carries weight while you can send or receive mails is the internet connection. As we all know that Gmail won't respond if the device is not connected to the internet. Therefore, you are advised to turn off Wi-Fi and then enable it again. Also, please ensure to switch to Wi-Fi if you are using the cellular data. This may hamper the process and stop you from receiving or sending mails.

Remove you Account and Add Again.

If still Gmail keeps stopping you to go ahead, make sure to once sign out from it. To do this:

Open your Gmail app and go to "Manage accounts on this device". Now, tap on the account you are working with. Tap on "REMOVE ACCOUNT" thereafter. After this, you can again sign in and then check if the problem is gone or not.

Problem 5: Stuck in sending.

Now, here is another annoying problem that doesn't let Gmail working on Android properly. This problem addresses the situation where users send a mail but it gets stuck on sending. If this is the problem that you are going through, the following solutions will help you.

Try Alternative Gmail Address.

First of all, if Gmail is not working due to stuck in sending issue, we advise you to make use of some other Gmail address to send the mail. If the problem still occurs, jump to the next solution.

Check Network Connection.

As already mentioned, be sure of an active internet connection while working with Gmail. When you are not using a stable connection, it may lead to stuck on sending, Gmail crashing and many other issues. You can fix the issue by doing these three things:

Most importantly, use only Wi-Fi rather than cellular data if you want a smoother process. Turn off Wi-Fi and then turn it on again after nearly 5 seconds. Do the same with the router. Plug it out and the plug in. Lastly, turn on Airplane mode and after a few seconds, turn it off again.

Now try to send the mail and see if things are still the same or not.

Check Attachments.

Large attachments can also be the reason for this issue. We would here like to suggest you to check the attachments you are sending. If these are not so important, you can remove them and send the mail. Or if it is not possible to send the mail without attachments, compressing the files can be a solution.

Problem 6: "Account not synced" issue.

Many times, the users get the error that says "Account not synced" while they try to work with Gmail. And this is the 6 th problem we are introducing. The ways mentioned below will assist to get out of the trouble.

Make Space in the Phone.

When Gmail stops to further the process by prompting "Accounts not synced" issue, be sure that your Android device has some storage in it. If not, create it straight away. As we also mentioned in one of the above solutions, you can either delete the unnecessary files or transfer the

important files to the PC to make the space in the phone. Go along with this tip and see if it works.

Check Gmail Sync Settings.

As another solution, check Gmail sync settings to get the issue fixed.

Simply open Gmail and hit the menu icon which is three horizontal lines on the top. Go to "Settings" and choose your account. See the tiny box beside "Sync Gmail" and check it if it is not.

Restart the Device.

If the above method went futile, simply restart your device. Take help of the Power button on your device. Long press it and from the options, restart it. This will hopefully work for you.

Problem 7: Gmail app running slow.

The last problem that you may face is the slow-going Gmail app. In simple words, you may experience that Gmail app is operating extremely slowly. To fix this, following solutions will help you.

Restart the Phone.

It is a universal method to fix minor Android system issues. And here too, we would like you to restart your Android phone in the first place when you find that Gmail is not responding due to the sluggish behavior.

Clear Storage of Device.

Usually all the apps start running slow when the device is not having sufficient space. As the apps need space to function quickly and appropriately, having the device on low storage can prove to be a bad luck for Gmail. So, make sure you wipe out the items you no longer needed on your device and create some room so that the Gmail responds nicely and won't be running slow anymore.

Update Gmail App.

As the last tip that will indeed help you is to update the Gmail app. Until you update the app when required, Gmail keeps stopping you from working and you will definitely get frustrated. Therefore, go to Play Store and look for the Gmail update. If it is available, welcome it with smile and bid farewell to the problem of slow running Gmail.

What if your problem still doesn't get resolved after following these 3 tips? Well! If that is the case, we will again recommend you to make use of an expert one-click tool to flash the stock Android ROM.

How to Backup Text Messages On Android Phone to Gmail.

Due to limited storage, it is not practical to continue storing all your SMS/MMS Messages on your Android Phone. You will find below the steps to Backup Text Messages on your Android Phone to your Gmail Account.

Backup Text Messages On Android Phone to Gmail.

While there are many apps that can Backup SMS Messages on your Android Phone, we are using SMS Backup+ App, as it works well with Gmail and transfers Text Messages in a proper readable format, unlike other apps that use the XML format to Backup Android Text Messages.

SMS Backup+ App can be trusted to Backup all your SMS/MMS Messages, Call logs and even WhatsApp Messages to your Gmail Account.

The procedure to Backup of Text Messages on your Android Phone to your Gmail Account can be broken into the following steps.

You must first Enable IMAP in your Gmail Account. Download and Install SMS Backup+ App On your Android Phone or Tablet Transfer SMS Messages From Your Android Phone to your Gmail Account.

1. Enable IMAP On Your Google Account.

SMS Backup+ requires IMAP (Internet Message Access Protocol) in order access your Gmail Account via a remote mail server. Hence, the first step would be to enable IMAP access in your Gmail Account.

Note: During our testing we were able to backup Text Messages without enabling IMAP on our Gmail Account. However, the App Developer recommends enabling IMAP before Backing up Text Messages.

1. Sign-in to your Gmail Account using a desktop computer.

2. Once you are in your Gmail Account, Click on the Gear icon located in the top right corner of your screen.

3. From the Menu Click on Settings .

4. Click on Forwarding and POP/IMAP link located at the top of your screen.

5. Now, click on the little circle next to Enable IMAP.

6. After ticking Enable IMAP , go down the page and click on Save.

You will see the Status of IMAP Settings turning to IMAP is Enabled in Green Letters (just as you can see in above image for POP is Enabled).

2. Install SMS Backup+ On Your Android Phone.

After enabling IMAP on your Gmail Account, you need to get back to your Phone in order to install SMS Backup+ App on your Android Phone.

1. Open the Google Play Store on your Android Device and search for SMS Backup+ an app by Jan Berkel (See image below)

2. Once you find the App, tap on Install .

3. On the next screen, go through the list of services that SMS Backup+ wants to access on your phone and tap on Agree in case you agree to the terms.

Note: The app uses proper authorization procedures (OAuth) and allows you to block access at any time from your Gmail Account settings.

3. Backup Text Messages to Your Gmail Account.

1. Open the SMS Backup+ App on your Android Phone .

2. After the App opens, you will see an information screen providing information about SMS Backup+ app, tap on OK to exit this screen.

3. Next, tap on the little box next to Tap to Connect your Gmail Account (See image below)

4. On the next screen you will be asked to select a Google Account that you want to use for backups. Enter your Gmail Account and tap on it (See image below)

5. Next, you will see a popup on your Android Phone informing you that SMS BackUp+ app wants access to your Gmail Account.

Tap on Allow to authorize SMS Backup+ to make use of your Gmail Account to store SMS Backups from your Android Phone.

6. Next, you will see the 'First backup' screen, providing you with the option to Backup all Text Messages on your Android Phone. Tap on Backup . to start the Backup process (See image below)

7. SMS Backup+ App will start the process of Backing up SMS Messages on your Android Phone to your Gmail Account. The time to complete the backup will depend on the number of Text Messages on your Android Phone.

8. After the Backup is completed, login to your Gmail Account .

You will find all the SMS Messages from your Android Phone saved to a new folder titled 'SMS'. As mentioned above, the Backed Up Text Messages will be in a Readable Format.

Gmail app messages aren't syncing.

If you're having notifications issues, check your Gmail notifications settings.

First, try these common fixes.

Usually, one of the checks below helps solve the problem.

Your internet connection might not be working. To check that you're connected, try visiting a website in your mobile web browser. If you're using public Wi-Fi, like at a café or library, you might need to load a website to accept the Terms & Conditions before you're actually connected.

Also, make sure Airplane Mode is turned off.

Depending on your sync settings, the Gmail app might not be checking for new mail.

Open the Gmail app . On the left, tap Menu . Tap Settings . If you have more than one account, choose the account you're not getting email for. Make sure Sync Gmail is checked.

On many Android phones and tablets, you can turn off sync for all apps at once. You may have turned off sync on purpose or by accident.

Even if sync is already on, try turning it on and off a few times.

Find your sync setting.

Close the Gmail app. On your mobile device, open Settings . Under "Personal," touch Accounts . In the top-right corner, touch More . Check or uncheck Auto-sync data .

Close the Gmail app. On your mobile device, open Settings . Under "Wireless & networks," touch Data usage . In the top-right corner, touch More . Check or uncheck Auto-sync data .

Close the Gmail app. On your mobile device, open Settings . Under "Personal," touch Accounts . In the top-right corner, touch More . Check or uncheck Auto-sync data .

Close the Gmail app. On your mobile device, open Settings . Under "Wireless & networks," touch Data usage . In the top-right corner, touch More . Check or uncheck Auto-sync data .

If you use the Gmail app with a non-Gmail address, like @yahoo.com or @hotmail.com, check your email on a computer to check if the sync issues you were experiencing, like not seeing any new mail, are only occurring in the Gmail app.

If you're not able to view new mail on the computer, check the support information for your email provider.

The steps above don't fix the problem.

If your Gmail still isn't syncing, get more help fixing sync errors with the Gmail Android app.

Gmail app crash: Google reveals simple FIX to stop annoying Android glitch.

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Google's Gmail might be one of the most popular email services on the planet but, right now, users certainly aren't enjoying using it. A strange bug hit the Android version of the app late Monday night with it crashing the minute it's opened on smartphones. And it's not just Gmail either, with Yahoo Mail, Microsoft Outlook, BBC Weather, Amazon, and more also impacted by the same glitch.

Related articles.

These glitches are usually fixed pretty quickly, but more than 12 hours after the problems began thousands of fans were still complaining that they can't access any of their messages. Google has now officially confirmed that things are fixed but there are a few things you'll need to do to get back up and running.

It seems the bug is due to a problem with something called WebView which is pre-installed on all Android devices. WebView is a system component powered by Chrome that allows Android apps to display web content. To get your Gmail working again you simply need to download the latest version from the Google Play Store.

Here are full instructions to get things fixed:

- Navigate to the Google Play Store app.
- Search for Android System WebView or click here.
- Select the "Update" option.
- Search for "Google Chrome" and click the "Update" button too.

Trending

To anyone out there experiencing application crashes on their #android phone: uninstall 'Android System Webview' via the Google Play Store - it did the trick for me, at least for now. @Google #gmail — Stéphane Franiatte (@CTZStef) March 22, 2021.

In a statement sent to Express.co.uk, a Google spokesperson said: "We have resolved the issue with WebView that caused some apps on Android to crash for some users. Updating Android System WebView and Google Chrome via Google Play should now resolve the issue."

Along with Gmail, this glitch also hit users with the Google, Amazon and Yahoo Mail apps installed. Even the BBC Weather app has stopped working, which shows how many third-party developers rely on this core framework to get their apps running. Once you have installed the latest update from the Play Store, things should return to normal.

Gmail not receiving emails on Android? Try these fixes!

Gmail's Android app is nothing more than a mail client. So, there shouldn't be too much space for potential issues. Its only job is to deliver emails from the server to your phone. But what if it fails to do its only job? What if Gmail stops receiving emails? Well, in that case, you have a problem that needs to be addressed as soon as possible. Here's what to do if Gmail is not receiving emails on Android.

Why has my Gmail stopped working?

Solution 1 – Update the Gmail app.

Gmail for Android is still just an app. And android apps are bug-prone. So, when you stop receiving emails through Gmail, the first precaution you need to take is to check for app updates before proceeding with some more drastic measures.

If there's a problem inside the app's code, Google will surely address it sooner rather than later, so you should be covered. Just head over to the Play Store, and check for Gmail updates.

Solution 2 – Check the servers.

Gmail uses Google's servers to deliver new mail to your inbox. Obviously, if the servers are down, you won't be getting any new emails. Now, this doesn't happen quite often, and it's unlikely servers will remain down for an extended period of time.

However, it won't hurt if you check the server status, just to be sure. If the problem was indeed caused by a server outage, just wait some time until Google fixes it, and you'll start receiving emails again.

You can check the G Suite server status here.

Solution 3 – Clear the app's data.

Now, let's move to the oldest trick in the book (well, as old as updating the app). Whenever you have a problem with any Android app, clearing the app cache or data is a potential solution.

So, why not give it a shot here, as well? Here's how to clear Gmail's cache and data in Android:

Go to Settings . Head over to Apps or Apps Manager (depending on your phone). If you can't find it, simply search for installed apps in the Settings search bar. Locate Gmail in the Apps Manager (if you can't find it, choose Show all apps or Show system services from additional settings). Tap Gmail and choose Clear cache . If clearing the cache doesn't resolve the syncing problem, repeat the procedure, but this time choose Clear data . Just keep in mind this will erase all your data, and you'll have to set up the app from scratch.

Solution 4 – Enable automatic sync.

As you can guess from the feature's name, it allows you to automatically sync your mail across all your devices. Automatic sync should be enabled by default, but in case it isn't, let's check it out:

Open Gmail . Tap the menu button in the upper left corner. Go to Settings > account (your email address) . Make sure the Sync Gmail option is enabled.

Solution 5 – Check the filters.

One of the possible reasons you're not receiving emails is filters! If your filters are not properly set, they'll automatically redirect your 'good' mail to the Spam folder or some other folder like All Mail . All in all, it doesn't deliver emails to where it should, and that's the Inbox folder.

So, you'll probably want to check the filter settings and remove all the filters that are blocking the email flow.

You can manage filters in the Android app, so you'll have to do it in your computer's browser. Here's how to do it:

Go to gmail.com in your computer's browser. Go to Settings > Filters & blocked addresses . Check if there's a filter redirecting your mail. If such a filter is created, delete it.

Keep in mind that deleting filters won't automatically move existing mail to the Inbox folder, so you'll have to do that manually. But for the incoming mail, you're good.

Solution 6 – Disable data saver and Airplane mode.

Turn off the airplane mode.

As you probably know, the airplane mode drastically restricts your phone's functionality. Especially when it comes to the internet and communications. Since there are no calls or the internet connection in airplane mode, you obviously won't be able to receive any emails.

Sure, the airplane mode won't be enabled all the time, but as it's usually placed in the top settings panel, accidental taps may occur. So, disable the airplane mode and check Gmail once again.

Check the data saver settings.

If your phone has the data saving feature, it will limit the performance of almost any app that requires data. There are two solutions in this case. You can either whitelist Gmail in data saver, or disable the data saving feature.

Sure, whitelisting Gmail will eat up more data, but Gmail itself is not a data-hungry app, so you won't have to worry about it. Just make sure not to open any media-heavy emails.

Here's how to whitelist Gmail in Data saver:

Go to Settings . Tap Network & Internet > Data usage > Data saver (this step may differ on your phone). Tap Unrestricted data . Find Gmail and toggle it on.

Solution 7 – Re-sync your account.

Go to Settings . Tap Accounts . Tap your Gmail account (it's usually your email address). Go to Remove account and confirm. Now, head over to Gmail, you'll see the "Account sync is off. Turn it on in Account settings" message. Tap the message. Tap Manage your Google Account > Add account . Log in to your Google Account again.

That's about it. I certainly hope at least one of these solutions helped you resolve the problem with Gmail not receiving new emails. If you have any comments, questions or suggestions, just let us know in the comments below. Also, make sure to check our social media handles. You can find us on Twitter or Facebook.

Editor's note: This article was originally published in June 2019. We made sure to revamp it for freshness and accuracy.